



Nepal Telecom
WiMAX Application Form
 Broadband Wireless Service

1. Customer Type:

Individual Corporate

2. Customer Name (in BLOCK LETTERS):

3. Customer's Permanent Address:

Ward No.: _____ House No.: _____ Street Name: _____ Tole Name: _____
 Province No.: _____ Zone: _____
 District: _____ Rural Municipality/Municipality: _____

4. Installation Address:

Ward No.: _____ House No.: _____ Street Name: _____ Tole Name: _____
 Province No.: _____ Zone: _____
 District: _____ Rural Municipality/Municipality: _____

5. Customer's Contact:

Mobile: _____ Email: _____

6. Customer's Identity

Citizenship Passport PAN

Identity Number: _____ Issued District: _____

7. Subscription Type:

Unlimited Volume based

8. Package Name: _____

9. Data Speed (upto):

256 Kbps 512 Kbps 1 Mbps or above

10. Location: Longitude: _____ Latitude: _____

| |
|---------------------------------------------------------------------------------------------------|
| N Site map of aerial distance from nearest WiMAX BS to user's premise in meters. |
|---------------------------------------------------------------------------------------------------|

| Finger Prints | |
|---------------|------|
| | |
| Right | Left |

.....
 Customer's Signature

Date: 20 / /

FOR OFFICE USE ONLY

1. Application Received Date: _____
2. Receipt No.: _____
3. Device Name: _____
4. Device Type:
 USB IDU ODU
5. Device MAC or Serial No.: _____

.....
Signature

Name: _____

Designation: _____

Date: _____
.....

CONTRACT AGREEMENT

This agreement made between: Nepal Telecom (registered in the name of Nepal Doorsanchar Company Limited) of the one part [hereinafter called "company"], and _____ of the other part [hereinafter called "customer"]. Whereas the Customer is desirous to consume the service provided by the company and has accepted the following conditions.

Conditions:

1. Customer shall pay cost incurred for WiMAX CPE (Outdoor/Indoor/USB) sold by company, activation charge, operational charge and tax as per specified by Government of Nepal.
2. The warranty period of WiMAX CPE sold by the company will be 3 months from the purchased date with following provisions.
 - a. Only in case of manufacturing defect, the company shall replace WiMAX CPE within warranty period.
 - b. If WiMAX CPE damaged or lost due to customer's reason, then customer can purchase new WiMAX CPE from the company to the point of availability.
3. After warranty period, for any kind of defect in WiMAX CPE, the company can provide new WiMAX CPE after payment of new WiMAX CPE cost by the customer to the point of availability.
4. Customer shall operate WiMAX CPE for the proposed location only.
5. Customer shall inform to the company to suspend the service in written format in case of lost of WiMAX CPE, and need to contact nearest customer care center or the company office to reactivate the service.
6. Customer shall inform to specified location for service interruption. After getting information, the company shall analyze the fault and shall resume the service as quickly as possible.
7. Customer shall be fully responsible for the service and facilities subscribed by the customer, but used by other users.
8. Any modification or addition of new policy, rules and regulation of the company in future shall be accepted by the customer and the company after public notice and shall be considered the part of this agreement.
9. Any WiMAX CPE after installation and come into operation shall not be returned by the customer.
10. It is mandatory to submit the bearer identity card and PP size photo to subscribe the service for other users.